

<b>Home Health Compare: Optimal Care Inc. April 2018</b>				
<b>STAR RATING</b>	<b>4 out of 5 stars</b>	<b>4</b>	<b>3.5</b>	<b>3.5</b>
		<b>Optimal</b>	<b>Michigan</b>	<b>National</b>
<b>Managing Daily Activities</b>				
Improvement in Mobility		73.1	72.0	73.2
Improvement in ability to Transfer		78.1	70.0	71.0
Improvement in ability to Bathe Self		79.8	75.7	75.9
<b>Managing Pain/Treating Symptoms</b>				
Improvement in Pain		89.7	75.3	76.4
Improvement in breathing		70.3	74.2	75.3
<b>Treat wounds/Preventing Pressure</b>				
Improvement of Surgical Wounds		94.5	89.9	90.8
<b>Preventing Harm</b>				
Timely Initiation of Care		99.5	90.0	93.7
Medication education		100.0	98.2	97.9
Improvement in taking oral medications		77.1	63.7	63.4
Assessment of Fall Risk		99.9	99.7	99.5
Assessment of Depression		100.0	97.9	97.9
Determination of Flu Shot		80.9	78.4	77.6
Determination of PPV		82.9	80.9	80.6
Physician order for DM and footcare		99.5	97.4	97.3
<b>Unplanned Hospitalization</b>				
Sought ED treatment without admission		9.9	12.4	12.9
Admission to hospital		18.3	16.0	15.9
Readmission to hospital		<b>As Expected</b>		
<b>Patient Satisfaction STAR RATING 5 out of 5 stars</b>				
<b>Patient Survey/Satisfaction</b>				
Optimal Care delivers care Professionally		94	87	88
Optimal Care Communicates with patients and families		87	84	85
Optimal Care Educates regarding medications, pain, home safety		87	82	83
Percentage of Patients who score Optimal Care 9/10 or 10/10 for Home Health		83	82	84
Percentage of Patients who Recommend Optimal Care		84	74	78

Data taken from CMS Home Health Compare April 2018 Report

<https://www.medicare.gov/homehealthcompare/search.htm>